

## **Action Taken Report on Students' Satisfaction Survey (2023-2024)**

### **Introduction**

The Students' Satisfaction Survey conducted for the academic session 2023-2024 at Chakdaha College highlighted the institution's strengths and pinpointed areas for improvement. This report outlines the comprehensive actions taken by the college to address the feedback received, with a focus on fostering an enriched academic environment and enhancing the overall student experience.

### **1. Infrastructure Development**

#### **Actions Taken:**

- **Classroom Expansion:** The college has made provisions for the construction of additional classrooms, and plans for a new academic block are underway.
- **Digital Resources:** Computer laboratories have been upgraded, and the college has expanded internet bandwidth to ensure seamless access to online learning resources. Free wi-fi is accessible throughout the campus.

#### **Impact:**

These infrastructural upgrades provide a more comfortable and modernized learning environment, ensuring that the growing number of students is supported with state-of-the-art facilities.

### **2. Library Enhancement**

#### **Actions Taken:**

- The plan for expanding the library collection with updated books, journals, and e-resources, aligned with the National Education Policy (NEP) 2020, funded under RUSA 2.0 is progressed.
- Subscriptions to digital research databases have been renewed and extended to continuous access to a wide array of academic materials.

#### **Impact:**

These advancements in library resources ensure that students have access to the latest academic materials, supporting both independent research and study, and fostering a conducive academic atmosphere.

### **3. Skill Development and Employability Programs**

#### **Actions Taken:**

- The **Career Counselling Cell** has organized multiple skill-building programs focused on soft skills, life skills, and employability skills, including resume writing and mock interviews.
- Career readiness programs have been seamlessly integrated into the academic curriculum to equip students with the skills needed for professional success.

**Impact:**

These initiatives provide students with vital skills that enhance their readiness for the workforce, ensuring they are well-prepared for career opportunities post-graduation.

**4. Internships and Field Visits****Actions Taken:**

- Regular field visits and lab tours have been scheduled to facilitate hands-on learning experiences for students.
- Partnerships with industries is at pre-mature state.

**Impact:**

Practical exposure through internships and field visits significantly enriches students' academic learning and professional development, bridging the gap between theory and practice.

**5. Sanitation and Hygiene Improvements****Actions Taken:**

- **Washroom facilities**, especially those designated for female students, have been upgraded and are maintained with regular cleaning schedules.
- The **vending machine** in the Girls' common room has been repaired and is now fully operational, providing students with convenient access to essential services.

**Impact:**

These improvements in sanitation and convenience facilities have enhanced campus hygiene and provided students with greater comfort and access to everyday necessities.

**6. ICT Infrastructure****Actions Taken:**

- Classrooms have been equipped with modern **multimedia systems, projectors, and LED/LCD displays** to facilitate interactive teaching.
- The **Wi-Fi infrastructure** across campus has been upgraded to ensure faster and more reliable internet connectivity.

**Impact:**

The enhanced ICT infrastructure supports a more dynamic and interactive learning environment, facilitating digital education and fostering engagement through modern teaching methods.

**7. Mentorship System****Actions Taken:**

- A **department-wise mentor system** has been established to ensure personalized guidance for students.
- The mentor-to-student ratio has been fixed to provide focused academic and emotional support where needed.

**Impact:**

The revamped mentorship system fosters stronger mentor-student relationships, offering tailored guidance and support for holistic student growth.

**8. Extracurricular Activities****Actions Taken:**

- The frequency of **cultural and sports events** has been increased, and focus on **social welfare** and **community outreach** have been created.
- Active participation of **NSS** and **NCC** wings has played a pivotal role in organizing and promoting these events.

**Impact:**

These extracurricular activities not only contribute to the development of leadership and teamwork skills but also foster a strong sense of community, encouraging students to engage meaningfully beyond academics.

**9. Use of Feedback for Continuous Improvement****Actions Taken:**

- A robust **feedback mechanism** has been established to systematically collect and review student concerns, ensuring timely action is taken.
- The results of the **Students' Satisfaction Survey** are communicated transparently to students, with regular updates on actions taken.

**Impact:**

This ongoing feedback loop ensures that student concerns are continuously addressed, enabling the college to evolve in line with the changing needs and expectations of its student body.

**Concluding Remarks**

Chakdaha College has demonstrated a proactive approach in addressing the valuable feedback provided by students, resulting in significant enhancements to infrastructure, academic resources, skill development programs, and extracurricular offerings. These efforts collectively contribute to an enriched student experience, ensuring that the institution continues to provide a conducive environment for academic and personal growth.

The college is committed to continuous improvement and the satisfaction of its students, and will continue to invest in these areas to meet the evolving needs of its growing academic community. By focusing on infrastructure development, skill-building, and student engagement, Chakdaha College reaffirms its commitment to providing a comprehensive educational experience, preparing students for success both academically and professionally.

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